

You've made a big move. Excitement may have given way to more complex feelings. You may feel homesick, anxious, depressed or otherwise unwell. A lack of access to your normal support system can be triggering while living in a country other than your own.

These challenges can cause you to neglect really important aspects like self-care and you may be struggling to adjust. Global Wellness Assist is here to help you for support when facing difficulties.

## WHAT IS GLOBAL WELLNESS ASSIST?

Global Wellness Assist is an international employee assistance program (EAP) for students, faculty and staff traveling globally on behalf of a college or university, providing access to free, confidential assistance any time, any day.

Professionals are ready to assist with any issue. Topics include, but are not limited to:

- √ Harmony between academic and personal life
- √ Managing life changes
- ✓ Bullying and harassment
- Managing anxiety and depression
- ✓ Substance use
- ✓ Surviving the loss of a loved one
- Handling stress
- Referrals to local resources, including attorneys, financial professionals and much more
- Managing academic or workplace pressure

## **CONFIDENTIAL SERVICE YOU CAN TRUST**

Global Wellness Assist is staffed by professionals who are completely independent of your program sponsor. They are bound by professional standards regarding confidentiality and do not disclose details of individuals who have contacted the service. Any information you provide will not be shared with your plan sponsor.

#### TO HAVE A COUNSELOR CONTACT YOU:

- 1. Email support@worldwideassist.co.uk or SMS text number: +44-790-934-1229 (standard text messaging rates may apply)
- 2. Include in your email or text:
  - a. Your Name
  - b. Your Country Location
  - c. Your Phone number
  - d. Reason

You can also use your GeoBlue Mobile App:

- 1. Select Telehealth
- 2. Talk to a Counselor

Or you can call the applicable phone number listed on the back of the flyer.

# **MEMBER SUPPORT, WORLDWIDE**



Available 24/7/365



Up to 6 sessions of counseling per issue, per year (telephonic and in person)



Information, resources and counseling on any work, life, personal or family issue



Available worldwide by phone, email or web



No additional cost to use



Available in several languages



# MENTAL HEALTH ISSUES ARE COMMON

- More Generation Zers and Millennals are suffering from depression and anxiety than previous generations<sup>1</sup>. According to the National Institute of Mental Health, more than one in four young adults (18-25) have some degree of mental illness, the highest prevalence among all age groups.
- Six out of the top 10 health conditions faced by Millennials are behavioral health conditions affecting mental health and emotional wellbeing<sup>2</sup>.
- More than one-third of U.S. college students said they've felt so depressed in the past 12 months it was difficult to function<sup>3</sup>.

¹American Psychological Association's report Stress in America™: Generation Z ²BCBS Millennial study

<sup>3</sup> The WHO World Mental Health Surveys International College Student Project: Prevalence and Distribution of Mental Disorders. Journal of Abnormal Psychology, published Sept. 13, 2018.



### Easy access on your terms

Free, confidential support is available by phone, email, or web, from anywhere at any time. Call or log on to get started.

## **TOLL-FREE PHONE NUMBER ACCESS IN MANY COUNTRIES**

Call +44 20 8987 6228 if a toll-free number is not available in your area. Reverse charges can be requested.

Argentina	0800 666 0749
Australia	1 800 023 289
Austria	0800 802 007
Bahamas	1800 389 0597
Bahrain	800 19 909
Belarus	8 820 0011 0259
Belgium	0800 819 05
Bermuda	1 877 353 0635
Brazil	0800 892 3919
Canada	877 847 4525
Chile	800 395 011
China	400 920 3300
Colombia	01800 913 3823
Costa Rica	0800 044 0122
Czech Republic	800 488 404
Denmark	808 20 036
Dominican Rep.	1 888 751 9004
Ecuador	1800 000 154
Estonia	800 0100 432
France	0800 914 821
Germany	0800 180 2587
Greece	00 800 1809 204 5550

00 800 1420 77474

0 800 501027

Turkey

Ukraine

UAE 800 0357 04 696
UK 0800 243 458
Uruguay 000 405 4492
USA 1 888 851 7032
Venezuela 0 800 100 9097

